

### Work environment differences between outpatient and inpatient surgery: a pilot study on the vascular surgeons' perceptions

Laurence Destrieux, Youssra Yemmas, Sydney Williams, Nolwenn Le Meur

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- 1 Work environment differences between outpatient and inpatient surgery: a pilot study on the vascular
- 2 surgeons' perceptions
- 3 short title: Vascular surgeons' view of their work environment
- 4 Laurence Destrieux, MD<sup>1</sup>, Youssra Yemmas<sup>2</sup>, Sydney Williams<sup>3</sup>, Nolwenn Le Meur, PhD<sup>4,5</sup>
- 5
- 6 <u>Affiliations:</u>
- <sup>1</sup> Clinique Générale, Groupe Vivalto, Département de chirurgie vasculaire, 4 Chemin Tour La Reine, 74000
   Annecy, France
- <sup>9</sup> <sup>2</sup> Department of Biostatistics, Columbia University, 116<sup>th</sup> and Broadway, New York, NY 10027, USA
- <sup>3</sup> Columbia University Vagelos College of Physicians and Surgeons, 630 W 168th St, New York, NY
- 11 10032, USA
- 12 <sup>4</sup> Univ Rennes, EHESP, CNRS, Inserm, Arènes-UMR 6051, RSMS-U 1309, F-35000 Rennes, France
- 13 <sup>5</sup> Ecoles Des Hautes Etudes en Santé Publique, Département METIS, 15 Avenue du Professeur Léon Bernard,
- 14 CS 74312, 35043 Rennes Cedex, France
- 15
- 16 <u>Corresponding author:</u>
- 17 Nolwenn Le Meur
- 18 Nolwenn.lemeur@ehesp.fr
- 19 <u>Permanent address:</u>
- 20 Ecoles Des Hautes Etudes en Santé Publique, Département METIS, 15 Avenue du Professeur Léon Bernard, CS
- 21 74312, 35043 Rennes Cedex, France

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#### 31 Abstract

32 Background: In France, outpatient endovascular surgical procedures have been slowly implemented in 33 hospitals since 2015. Their development has been heterogeneous across France and is not yet the standard 34 of care despite their benefits concerning patients' outcomes and healthcare professionals' satisfaction. 35 However, since the COVID-19 pandemic, the demand for patient beds has been increasing, while human 36 resources have been decreasing. This encouraged the surgery service reorganization and accelerated the 37 shift from inpatient to outpatient surgery. Consequently, services had to adapt rapidly and this may have 38 caused some strain on the hospital medical workforce. The objectives of this pilot study were to document 39 and analyze the nursing staff (nurses and certified assistant nurses) well-being and workload as perceived by 40 the vascular surgeons working with them. It also wanted to assess the link between the nursing staff's 41 psychosocial stress and the surgeons' concentration and serenity in their workplace, based on the 42 assumption that the well-being of both parties is inextricably linked. 43 Methods: An observational study was conducted using an online questionnaire distributed to the senior 44 members of the French society of vascular and endovascular surgery (n=490) between October 10 and 45 October 18, 2022. 46 **Results:** In total, 125 surgeons completed the questionnaire (25% response rate). The main finding was that 47 according to 68% of vascular surgeons, the nursing staff's psychosocial stress significantly impaired their serenity and concentration at work and this frequently affected the surgical procedure safety. The main 48 49 sources of psychosocial stress were the high work pace (64%), demand for flexibility (56%), lack of 50 anticipation of schedule changes (82%), and difficulties encountered in relaying these concerns to hospital 51 managers (44.6%). 52 **Conclusions:** This study demonstrated that concomitantly with the forced acceleration of outpatient activity implementation, the vascular surgeons' perceptions of their working environment is deteriorating, especially 53

- 54 in conventional (inpatient) surgery wards where the workload is increasing and patients have more
- 55 comorbidities. The worsened psychosocial stress of surgeons and staff affects the care provided.

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#### 56 Introduction

In France, a country with an aging population, high tobacco consumption and modern lifestyle, the increasing 57 58 needs in vascular surgery specialists was foreseen by the French College of Vascular Surgery and healthcare 59 services should have been progressively adapted (1,2). In addition, recent technical progress in minimally 60 invasive surgery for the treatement of peripheral aterial diseases should have contributed to the 61 developmenent of same-day discharge endovascular revascularization and help with the organization of 62 vascular care. However, in France, endovascular surgery procedures for peripheral artery diseases are mostly 63 performed in inpatient settings (i.e. conventional wards) (3). Inpatient surgery includes at least an overnight 64 stay. Conversely, in outpatient surgery, patients are hospitalized less than 12 hours, without overnight stay 65 (same-day discharge). Several studies demonstrated that outpatient surgery presents benefits in patient's 66 outcomes and work organization (4–8). However, outpatient endovascular surgery procedures have been 67 slowly implemented in French hospitals since 2015 (3), their development has been heterogeneous, and they are not yet the standard of care despite their documented benefits (4). Concurrently, the COVID-19 crisis 68 69 overstretched healthcare services and imposed substantial adjustments in healthcare services (9,10). Notably 70 in vascular services, it encouraged the reorganization of surgery wards and the move from inpatient to 71 outpatient surgery (the so-called "ambulatory shift") (11,12). Since the COVID-19 pandemic, the ambulatory 72 shift seems to have accelerated in France. However the COVID-19 crisis also accelerated the defection of 73 healthcare professionals, thus increasing the burden of care, particularly in conventional vascular surgery 74 wards where the demand for patient beds has been increasing. Therefore, the combine impact of the 75 ambulatory shift and post-COVID-19 health care professional ressources on vascular surgery wards needs to 76 be documented. A major effect concerns the human resource redistribution between conventional and day 77 surgery wards that threatens healthcare planning (13), especially in a context of healthcare workforce shortage (14). In addition, several vascular surgeons raised concerns about the degradation of life at work 78 79 and more globally on the psychological stress of healthcare workforces, particularly in conventional wards. 80 Many studies demonstrated that the degradation of work life is associated with the degradation of the care 81 quality and safety (15–18). However, only few reports focused on the healthcare workforces' psychological

82 stress and its impact on care quality and safety in the context of the shift from inpatient to outpatient care 83 (19,20). Consequently, it becomes critical to better assess the quality of life at work in surgery wards in the 84 context of the workforce shortage and the increase of outpatient surgery procedures because it may affect 85 healthcare service organization and patient care.

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87 The objective of this pilot study was to evaluate the impact of the ambulatory shift due to the COVID-19 88 pandemic on the vascular surgeons' quality of work, with a focus on conventional surgery wards, and their 89 perception of the healthcare staff's psychological stress. Specifically, we addressed the following questions: 90 (1) How do vascular surgeons perceive the healthcare staff's quality of work life? (2) How does the 91 healthcare staff's quality of work life affect the vascular surgeons' serenity and concentration? (3) How does 92

the healthcare staff's quality of work life affect the safety of the vascular surgeons' procedures?

93

#### 94 Methods

95 Study design and participants

96 An observational study was conducted from the 10 to the 18 October 2022. It consisted of a voluntary online 97 survey sent to senior vascular surgeons, members of the French society of vascular and endovascular 98 surgery.

99 Questions and variables

100 The questions focused on the working environment with an emphasis on the nursing staff (i.e. nurses and 101 certified assistant nurses) working in vascular surgery wards. The survey consisted of 28 questions divided in 102 six main topics: characteristics of the hospital or the clinic, impact of the COVID-19 pandemic on surgical 103 activity, discrepancy between surgical activity and nursing resources, nursing staff's work conditions, impact 104 of the nursing staff's work conditions on the vascular surgeons' work environment, and interpersonal 105 relationships and communication between vascular surgeons and the human resources department. The

work environmental factors were described and analyzed in order to understand the vascular surgeons'
answer to the following questions: (1) "In your opinion, are nursing staff unhappy with their working
conditions (high levels of occupational stress, anxiety, unsatisfaction)?" [do not know/no, rarely/yes, most of
the time] (2) "Are your serenity and professional concentration affected by the nursing staff's quality of
work life (organization, skills, experiences)?" (3) "Is the safety of your surgical interventions affected by the
nursing staff's quality of work life?" [exceptionally/occasionally/frequently/difficult to assess]. The complete
questionnaire is available in Supplementary material.

113 Statistical analysis

114 Univariate statistical analyses were performed using Fisher's exact tests or Pearson's  $\chi^2$  tests. Variables with

115 a p-value <0.25 were included in the multivariate models. Multivariate logistic regression models were aplied

using stepwise approaches to analyze the effect of each variable on the questions of interest, all other things

being equal. P-values < 0.05 were considered statistically significant. Data management and statistical

analyses were performed using the R statistical software (version 4.1.2)

119

#### 120 Results

#### 121 Characteristics of the respondents

122 In total, 125 vascular surgeons completed the survey (25.5% of the 490 senior members of the French society

- 123 of vascular and endovascular surgery). The sample was representative of distribution of the vascular
- surgeons' in the different hospital sectors: 53% in private-sector hospitals and 41% in public-sector hospitals.
- 125 Most surgeons (86%) performed both arterial and venous surgical procedures. Although 40% of respondents
- said that the COVID-19 health crisis led to an increase in their outpatient activities, the proportion of
- 127 outpatient arterial surgery procedures remained lower than 10% for 48% of respondents.

128 Nursing staff resources

Most surgical units operated with a 8-13 patients per nurse ratio, irrespective of the setting. Only 13% of respondents who worked in day surgery wards and 18% of those who worked in conventional surgery wards reported a patient-to-nurse ratio >13. It should be noted that 27% and 4% of respondents could not assess this ratio for their day surgery ward and conventional surgery ward, respectively. Overall, nursing staff in day surgery wards seemed to cover more medical and surgical specialties than in conventional wards (49% vs. 9.7%).

#### 135 Factors associated with the nursing staff's quality of work life

According to 52% and 37% of respondents, overall, the nursing staff's workload has been increasing in 136 137 conventional and day surgery wards, respectively. Whatever the ward, nursing staff needed to be flexible; 138 however, 50% of responders highlighted a lack of information to anticipate changes. Most respondents (65%) 139 underlined that in conventional wards, the work pace was very sustained and 50% of respondents indicated that from 15% to >30% of errors in nursing care were due to time constraints (23% in day surgery wards). 140 141 Conversely, 42% of respondents considered the work pace to be adapted or even low in day surgery wards. 142 However, it should be noted that 21% of respondents were unable to assess this point. Moreover, 57% of 143 respondents said that the supervision of nursing staff was deficient and 50% found that discussion with 144 hospital managers was difficult when psychological stress was observed in nursing staff members. Overall, 145 68% of respondents (n=85) reported frequent psychological stress in their nursing staff. Only two respondents said that nursing staff did not show any stress and five could not assess it. These response 146 modalities were grouped with the "Sometimes" versus "Often" to maintain the statistical power in the 147 148 multivariate analyses. When analyzed independently, changes in the conventional surgery activity linked to 149 the COVID-19 pandemic, work pace, supervision, flexibility, anticipation of schedule changes, and 150 interactions with hospital managers were significantly associated with frequent work-related psychosocial 151 stress in nursing staff (Table I and II). In the multivariate analysis with all variables adjusted for each other, 152 demand for flexibility, sustained work pace in conventional surgery wards, and late notice of planning

changes contributed significantly to work-related psychosocial stress in the nursing staff (Table III), but not
 perceived lack of supervision and patient-to-nurse ratio.

155 Factors associated with the vascular surgeons' quality of work life

156 Concerning the surgery procedure safety in conventional surgery wards, the vascular surgeons' perception of 157 the impact of the nursing staff's quality of work life was not clear-cut: 53% and 28% mentioned occasional 158 and negative effects, respectively (Table IV). The significant and independently contributing factors were the 159 frequent psychosocial stress of nursing staff, increased complexity of patients, and sustained work pace. 160 Compared with surgeons who reported that nursing staff's issues only rarely affected the safety of their 161 surgical practice, surgeons who said that such issues frequently perturbed their work safety also reported 162 significantly more nursing staff's psychosocial stress and more patients with multiple chronic conditions 163 (Table V). The odds ratio for the work pace suggested the possible negative effect of sustained pace of work on patient safety, but overall, this was not significant. 164

165 The factors significantly and independently associated with the vascular surgeons' reduced serenity and 166 concentration were the patients' increased level of comorbidities, increased lack of nursing care due to time 167 constraints, frequent psychosocial stress of nursing staff, and difficulties in discussing the nursing staff's 168 working conditions with hospital managers (Table VI). Compared with responders who reported rare 169 perturbations, vascular surgeons who reported frequent impairment of their serenity and concentration also 170 reported 4 times more nursing staff's psychosocial stress and higher number of comorbidities in patients 171 (Table VII). The absence of mediation with hospital managers also was significantly correlated with 172 occasional and frequent perturbations compared with rare. A surgeon stated that "our serenity is no longer 173 affected, but we lose a lot of energy in arguing to maintain sufficient workforce levels" and another added 174 that "... we see more and more staff turnover, with loss of specific knowledge on vascular patients' 175 management". These qualitative statements completed the description of the deteriorating working 176 environment in hospitals.

177

#### 178 Discussion

179 Our study was designed to assess (i) the vascular surgeons' perceptions on the work life quality of their nursing staff, (ii) the impact of the nursing staff's quality of work life on their own serenity and concentration, 180 181 (iii) the impact of the nursing staff's quality of work life on the safety of their surgical procedures. Our main 182 observation is that according to 68% of vascular surgeons, their nursing staff experienced psychosocial stress 183 and that for many of them, this significantly affected their serenity and concentration at work with frequent 184 concerns about the surgical procedure safety. According to the surveyed vascular surgeons, the main sources 185 of stress for the nursing staff were the high work pace (64%), demands for flexibility (56%), lack of 186 anticipation of schedule changes (82%), and difficulties encountered with the hospital manager on these matters (44.6%). 187

188 First, these results question the patient-to-nurse ratio adequacy that according to many studies, is critical for 189 the nurses' quality of care (21–24) and work life (11). However, in the present study, the patient-to-nurse 190 ratio was not associated with the nursing staff and vascular surgeons' quality of work life. This may be 191 explained by the broad question on this issue in the survey with a categorical answer: ratio <8, between 8 192 and 10, between 11 and 13, and >13. Unfortunately, as this information is sensitive and subject to frequent 193 changes, the exact ratio is not necessarily known by vascular surgeons. The French national hospital 194 performance support agency (ANAP) published guidelines in 2015 to recommend <13-16 patients per nurse 195 and the implication of certified assistant nurses for activities without technical procedures and without high 196 patient turnover. However, data on the fluctuations in activity and staff members (e.g. training, absenteeism, 197 burn-out), the organization of the different wards (day-to-night and week-to-weekend shift), the different 198 activity types per nurse, the hospital budgetary situation, and the populations served are missing, although 199 they represent critical information for the organizational equation (26,27). Many healthcare systems report 200 that healthcare services are currently experiencing healthcare workforce shortages (14), particularly in 201 nursing human resources (28). In our survey, some surgeons said that "although the medical and nursing 202 schools do not report a vocational crisis and have a high number of enrollments, they experience an alarming

number of dropouts during the training program because of discouragement when faced with the
unpredictable nature of the working conditions or workload, particularly in conventional wards". To address
this issue, the French senate recently voted in favor of a minimum patient-to-nurse ratio to improve the
nurses and care assistants' working conditions (<u>https://www.senat.fr/leg/tas22-047.html</u> in French). By
December 2024, the French healthcare authority (HAS) must determine in public hospitals, the minimum
patient-to-nurse ratio per number of open beds or per number of visits (for outpatient activities) for each
specialty and each activity type that will have to be implemented within 2 years.

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211 Second, our results highlight the importance of the quality of the interactions between healthcare staff and 212 hospital managers. Good interpersonal relationships between physicians, nurses and managers are critical 213 for the patient safety and quality of care (29) because the medical staff's work is affected when working 214 conditions are not good (25). In France, except for few specific and standardized situations defined by 215 national rules, hospitals have a legal obligation to involve physicians in the review of their nursing workforce 216 number. Yet, 66.1% of the surveyed vascular surgeons said that they had not been involved by hospital 217 managers in these discussions. Moreover, healthcare professionals and managers often have antagonistic 218 constraints (15) and visions of hospital activities as highlighted by one respondent who stated that "they do 219 not have the same definition of workload". Additionally, the administrative rules for workforce allocation 220 depend on many criteria. For instance, the rules and health economic evaluation differ when a hospital is 221 adapting to the changes in care offers or when a hospital is planning the development of a new activity for 222 their strategy plan. However, whatever the activity, it has been demonstrated that investments in nursing 223 reap rewards (23,24). Small additional costs for better nursing improve patient outcomes and consequently 224 lessen the burden and cost of post-operative care in primary care.

Third, although the vascular surgeons' serenity and concentration were somewhat affected by the nursing staff psychosocial stress, the safety of their practice did not seem to be compromised. This observation is consistent with a recent study on the vascular surgeons' capacity for resilience (31) due to their training and

their adherence to the Hippocratic oath. A more qualitative analysis with measured outcomes for patients,
such as length of stay and complication rate, is needed to confirm this interpretation.

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231 The main limitation of this study is its voluntary framework that could have influenced the sample 232 representativeness. However, the French society of vascular and endovascular surgery includes almost 500 233 members who are representative of the French vascular surgeons in terms of age, specialty, and hospital 234 type (public- and private-sector) where they work. The 25% response-rate represented a reasonable sample 235 size for statistical analysis. Our sample was representative in terms of specialty, surgical practice seniority, 236 and type of hospital. A second limitation is that respondents were volunteers, therefore strong opinions on 237 their quality of work life may have been overestimated. However, the respondents were at first unaware that 238 the survey would concern their nursing staff's wellbeing and this may be in favor of an accurate assessment 239 of the nursing staff's psychosocial stress. A third limitation is that the survey did not address the seniority 240 and stability of the nursing team and this may explain the lack of significance of the patient-to-nurse ratio. 241 Indeed, compared with unexperienced nurses, experienced nurses should be able to manage more patients 242 in a shorter time frame, especially in an environment with a frequent turnover. Lastly, although the present 243 quantitative survey included open-text comments, our research would benefit from a qualitative approach 244 with semi-structured interviews to better describe the hospital healthcare professionals' working conditions 245 and experiences. In addition, besides the quantitative survey of vascular surgeons, a mixed-method approach 246 that included also the nursing staff would complete and enhance our research findings.

247

#### 248 Conclusions

This pilot study demonstrated that concomitantly with the ambulatory shift accelerated by the COVID-19 pandemic, the vascular surgeons' perception of their working environment is deteriorating. Workload has increased, especially in conventional surgery wards where healthcare workers encounter more patients with

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252 many comorbidities. The work life quality for both surgeons and paramedical staff is worsening and this

affects the quality of care. Working conditions and emphasis on the patient-to-nurse ratio are critical issues.

254 When nursing staff resizing is needed, it is urgent to respect the legal frameworks that require a

255 multidisciplinary consultation of professional experts in the field and the involvement of the concerned

256 physicians to guarantee a safe and adequate workforce distribution. These qualitative statements complete

the description of what is becoming a critical public health issue.

258

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265

#### 266 Author contributions

LD designed the study, collected the data, and reviewed and edited the manuscript; YY and SW completed

the literature review, and reviewed and edited the manuscript; NLM performed the statistical analysis,

- 269 interpreted the results, and wrote the original draft of the manuscript. All authors have read and agreed to
- the published version of the manuscript.
- 271 Competing interests
- 272 The authors have no competing interests to declare.
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Ν	lursing staff's unha	ppiness	
Work environment	Sometimes N = 40*	<b>Often</b> N = 85*	p-value†
Hospital status			0.048
non-profit	5 (12%)	2 (2.4%)	
private	22 (55%)	44 (52%)	
public	13 (32%)	39 (46%)	
Vascular procedure			0.3
arterial only	4 (10%)	14 (16%)	
mixed	36 (90%)	71 (84%)	
Proportion of outpatient su	irgery		0.5
0%	2 (5.1%)	2 (2.4%)	
<10%	18 (46%)	41 (48%)	
10-29%	9 (23%)	14 (16%)	
30-49%	2 (5.1%)	13 (15%)	
50-70%	4 (10%)	9 (11%)	
>70%	4 (10%)	6 (7.1%)	
Impact of COVID-19 on ou	utpatient activity		>0.9
decrease	2 (5.0%)	7 (8.2%)	
no impact	15 (38%)	35 (41%)	
increase	18 (45%)	33 (39%)	
do not know	5 (12%)	10 (12%)	
Impact of COVID-19 on in	patient activity		0.045
decrease	9 (22%)	38 (45%)	
no impact	26 (65%)	39 (46%)	
increase	5 (12%)	8 (9.4%)	
Adequate supervision			0.002
poor	14 (35%)	57 (67%)	
adequate	20 (50%)	22 (26%)	
do not know	6 (15%)	6 (7.1%)	
Demand for flexibility	10 (25%)	60 (71%)	<0.001
Early notice of planning ch	anges		<0.001
yes	14 (35%)	15 (18%)	
no	10 (25%)	53 (62%)	
do not know	16 (40%)	17 (20%)	
Discussion with hospital a unhappiness	dministration on nui	rsing staff's	0.058
yes	7 (18%)	13 (15%)	
sometimes	17 (42%)	22 (26%)	
no	14 (35%)	49 (58%)	
do not know	2 (5 0%)	1 (1 2%)	

Table I. Surgeon's perception of nursing staff's unhappiness and their work environment, in France in 2022

\*n (%) - †Fisher's exact test; Pearson's Chi-squared test

		Outpatient			Inpatient	
	Sometimes,	Often	n valuet	Sometimes	Often	
	N = 33*	N = 85*	p-value [	N = 33*	N = 85*	p-value†
Change in workloa	d since ambula	atory shift	0.6			0.073
decrease	2 (6.1%)	5 (5.9%)		9 (27%)	9 (11%)	
no change	3 (9.1%)	16 (19%)		8 (24%)	19 (22%)	
increase	20 (61%)	44 (52%)		8 (24%)	38 (45%)	
do not know	8 (24%)	20 (24%)		8 (24%)	19 (22%)	
Patient-to-nurse ra	tio		>0.9			0.2
<8	5 (21%)	17 (27%)		6 (19%)	6 (7.2%)	
8-13	13 (56%)	34 (56%)		19 (59%)	61 (73.5%)	
>13	5 (22%)	10 (16%)		7 (22%)	16 (19.3%)	
Number of specialt	ties per nurse		0.8			0.2
1	1 (3.1%)	2 (2.4%)		11 (33%)	13 (15%)	
2-3	3 (9.4%)	6 (7.1%)		13 (39%)	44 (52%)	
4-5	11 (34%)	36 (43%)		6 (18%)	21 (25%)	
>5	17 (53%)	40 (48%)		3 (9.1%)	7 (8.2%)	
Work pace			0.006			<0.001
low to adequate	21 (64%)	27 (32%)		19 (58%)	15 (18%)	
sustained	7 (21%)	38 (45%)		13 (39%)	65 (76%)	
do not know	5 (15%)	20 (24%)		1 (3.0%)	5 (5.9%)	
Lack of nursing car	re due to time o	constraints	0.7			0.2
0-15%	17 (52%)	33 (39%)		13 (39%)	30 (35%)	
16-30%	5 (15%)	13 (15%)		10 (30%)	22 (26%)	
>30%	2 (6.1%)	8 (9.4%)		1 (3.0%)	15 (18%)	
do not know	9 (27%)	31 (36%)		9 (27%)	18 (21%)	

### **Table II. Surgeon's perception of nursing staff's unhappiness by surgery setting, in France in 2022.**

\*n (%)

†Fisher's exact test; Pearson's Chi-squared test

### 383 Table III. Factors associated with nursing staff's unhappiness, in France in 2022. Method: multivariate

### 384 logistic regression with often vs. sometimes unhappy

Characteristics	OR*	95% CI†	p-value
Impact of COVID-19 on conventional activity			
no impact	_	_	
decrease	2.99	0.97, 10.2	0.065
increase	0.46	0.08, 2.66	0.4
Demand for flexibility			
no	—	—	
yes	5.03	1.74, 15.8	0.004
Work pace in conventional wards			
low to adequate pace		_	
sustained pace	4.71	1.66, 14.1	0.004
do not know	27	2.29, 801	0.02
Early notice of planning changes			
yes	_		
no	4.50	1.27, 16.9	0.021
do not know	1.23	0.33, 4.62	0.8

### 394 Table IV. Factors associated with vascular surgeons' perturbed work safety in conventional wards, in

395 France in 2022. Method: univariate analysis.

Characteristics	Rarely N = 21*	Occasionally N = 61*	Very frequently N = 33*	p-value†
Patient-to-nurse ratio				0.6
<8	2 (9.5%)	8 (13%)	2 (6.1%)	
8-13	15 (71%)	44 (72%)	22 (67%)	
>13	4 (19%)	9 (15%)	9 (27%)	
Number of specialties per nurse				0.9
1	5 (24%)	9 (15%)	6 (18%)	
2-3	11 (52%)	33 (54%)	14 (42%)	
4-5	4 (19%)	13 (21%)	9 (27%)	
>5	1 (4.8%)	6 (9.8%)	4 (12%)	
Work pace				0.015
low to adequate pace	11 (52%)	17 (28%)	4 (12%)	
sustained pace	10 (48%)	42 (69%)	26 (79%)	
do not know	0 (0%)	2 (3.3%)	3 (9.1%)	
Lack of nursing care due to time constraints				0.12
0-15%	11 (52%)	23 (38%)	9 (27%)	
16-30%	4 (19%)	22 (36%)	7 (21%)	
>30%	1 (4.8%)	7 (11%)	8 (24%)	
do not know	5 (24%)	9 (15%)	9 (27%)	
Inpatient increased comorbidities	8 (38%)	42 (69%)	23 (70%)	0.028
Nursing staff's unhappiness				<0.001
sometimes	12 (57%)	21 (34%)	2 (6.1%)	
often	9 (43%)	40 (66%)	31 (94%)	

\*n (%)

†Fisher's exact test; Pearson's Chi-squared test

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#### Table V. Factors associated with vascular surgeons' perturbed work safety in conventional wards, in France

		Occasionally	,	Very frequently			
Characteristics	OR*	95% CI†	p-value	OR*	95% CI†	p-value	
Patient-to-nurse ratio							
<8	_	—		—	—		
8-13	2.5	0.38, 16.4	0.3	2.73	0.24, 30.6	0.4	
>13	0.82	0.19, 3.50	0.8	1.88	0.38, 9.28	0.4	
Work pace							
low to adequate pace	_	_		_	—		
sustained pace	1.82	0.55, 5.95	0.3	2.61	0.54, 12.5	0.2	
Inpatient increased comorbiditie	s						
no	_	_		_	_		
yes	3.92	1.27, 12.1	0.018	4.75	1.21, 18.6	0.026	
Nursing staff's unhappiness							
sometimes	_			_	—		
often	2.5	0.77. 8.18	0.13	16.3	2.58, 102	0.003	

in 2022. Method: Multivariate multinomial analysis - Reference: Safety of care rarely perturbed.

### **Table VI. Factors associated with vascular surgeons' perturbed serenity and concentration in conventional**

### 417 wards, in France in 2022. Method: univariate analysis.

Characteristics	Rarely N = 16*	Occasionally N = 49*	Very frequently N = 43*	p-value†
Inpatient increased comorbidities	7 (44%)	29 (59%)	33 (77%)	0.042
Patient-to-nurse ratio				0.1
<8	14 (88%)	33 (67%)	28 (65%)	
8-13	1 (6.2%)	8 (16%)	2 (4.7%)	
>13	1 (6.2%)	8 (16%)	13 (30%)	
Number of specialties per nurse				0.7
1	4 (25%)	10 (20%)	6 (14%)	
2-3	6 (38%)	26 (53%)	19 (44%)	
4-5	5 (31%)	9 (18%)	12 (28%)	
>5	1 (6.2%)	4 (8.2%)	6 (14%)	
Work pace		-		0.092
low to adequate pace	7 (44%)	17 (35%)	8 (19%)	
sustained pace	9 (56%)	32 (65%)	35 (81%)	
Lack of nursing care due to time constra	aints			0.028
0-15%	7 (44%)	22 (45%)	12 (28%)	
16-30%	1 (6.2%)	15 (31%)	14 (33%)	
>30%	1 (6.2%)	4 (8.2%)	10 (23%)	
do not know	7 (44%)	8 (16%)	7 (16%)	
Nursing staff's unhappiness			. ,	0.006
sometimes	7 (44%)	21 (43%)	6 (14%)	
often	9 (56%)	28 (57%)	37 (86%)	
Discussion with hospital administration on nursing staff's unhappiness				0.002
no	2 (12%)	24 (49%)	27 (63%)	
yes	8 (50%)	6 (12%)	4 (9.3%)	
sometimes	6 (38%)	18 (37%)	10 (23%)	
do not know	0 (0%)	1 (2.0%)	2 (4.7%)	

†Fisher's exact test; Pearson's Chi-squared test

#### 423 Table VII. Factors associated with vascular surgeons' perturbed serenity and concentration in conventional

- 424 wards, in France in 2022. Method : Multivariate multinomial logistic regression Reference: serenity and
- 425 concentration during care is rarely impaired -.

		Occasiona	lly		Very freque	ently
Characteristics	OR*	95% CI†	p-value	OR*	95% CI†	p-value
Discussion with hospital administration on nursing staff's unhappiness						
yes, or sometimes	_	_			_	
по	6.78	1.33, 34.6	0.022	10.6	1.97, 57.0	0.006
Inpatient increased comorbidities						
no	_	_			_	
yes	1.42	0.43, 4.77	0.6	4.64	1.17, 18.5	0.03
Nursing staff's unhappiness						
sometimes	_	_			_	
often	0.86	0.25, 2.94	0.8	4.78	1.06, 21.6	0.042

\*OR = Odds Ratio, †CI = Confidence Interval

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432	Supplementary material for Destrieux et al. Work environment differences between
433	outpatient and inpatient surgery: a pilot study on the vascular surgeons' perceptions.
434	
435	Survey on the quality of work life for vascular surgeons
436	
437	I – Hospital characteristics
438	
439 440 441 442 443 444 445	<ul> <li>1- What is the legal status of your hospital?</li> <li>Public-sector university hospital</li> <li>Public-sector non-university hospital</li> <li>Private-sector hospital</li> <li>Non-profit sector hospital</li> <li>Other</li> </ul>
446 447 448 449 450 451	<ul> <li>2- What vascular surgery procedures do you perform?</li> <li>Arterial and venous</li> <li>Arterial exclusively</li> <li>Venous exclusively</li> <li>Other</li> </ul>
452	3- Today, what proportion of arterial surgery procedures do your carry out in the day surgery ward?
453 454 455 456 457 458 459	<ul> <li>□ &gt;90%</li> <li>□ &gt;70%</li> <li>□ 50-70%</li> <li>□ 30-49%</li> <li>□ 10-29%</li> <li>□ &lt;10%</li> </ul>
460 461	4- How many different medical-surgical specialties does a nurse in a conventional surgery ward have to deal with at the same time?
462 463 464 465 466	<ul> <li>□ 1</li> <li>□ 2 to 3</li> <li>□ 4 to 5</li> <li>□ &gt;5</li> </ul>
467 468	5- How many different medical-surgical specialties does a nurse in a day surgery ward have to deal with at the same time?
469 470 471 472	□ 1 □ 2 to 3 □ 4 to 5 □ >5

473	6- What is the current patient-to-nurse ratio in your conventional surgery ward?
474 475 476 477 478 479 480 481	<ul> <li>&lt;8</li> <li>8 to 10</li> <li>11 to 13</li> <li>&gt;13</li> <li>Do not know.</li> <li>Other</li> <li>7- What is the current patient-to-nurse ratio in your day surgery ward?</li> </ul>
482 483 484 485 485 486 487	<ul> <li>□ 8 to 10</li> <li>□ 11 to 13</li> <li>□ &gt;13</li> <li>□ Do not know.</li> <li>□ Other</li> </ul>
488 489	II – Impact of the COVID-19 crisis on the vascular surgery activity changes
490	8- What impact did the COVID-19 crisis have on the activities of your vascular surgery wards?
491 492 493 494 495 496 497	<ul> <li>Increase of outpatient surgery procedures AND no impact on inpatient surgery procedures.</li> <li>No impact.</li> <li>Increase of both outpatient AND inpatient surgery procedures.</li> <li>Increase of outpatient surgery procedures AND decrease of inpatient surgery procedures.</li> <li>No impact on outpatient surgery procedures AND decrease of inpatient surgery procedures.</li> <li>Do not know.</li> </ul>
498 499 500	9- In your opinion, what is the impact of the increase of outpatient surgical procedure on the disease burden (comorbidities, complexity of surgical management) of patients hospitalized in conventional and day surgery wards?
501 502 503 504 505 506	<ul> <li>No impact on inpatient and outpatient burden</li> <li>Increased burden of both inpatients and outpatients</li> <li>Increased burden of inpatients only</li> <li>Increased burden of outpatients only</li> <li>Do not know.</li> </ul>
507 508	10 – In the context of a recent opening of a day vascular surgery ward, what is the impact on the delivery of follow-up and treatment information? (Multiple answers possible)
509 510 511 512 513 514 515 516	<ul> <li>Development of new materials to inform patients.</li> <li>Materials to inform patients are not optimal.</li> <li>Already optimal materials to inform patients.</li> <li>More compliant patients in day surgery wards than in conventional wards</li> <li>Less compliant patients in day surgery wards than in conventional wards</li> <li>No impact</li> <li>Too soon to observe any impact</li> </ul>

517	III - Changes in surgical activities and adequacy of nursing resources (nurses and certified assistant nurses)
518	
519 520	11- In your opinion, what impact did the opening or increase of outpatient surgery activity have on the nursing staff's workload in your vascular surgery wards?
521 522 523 524 525 526 527 528 529 530 531 532 531 532 533 534 535	<ul> <li>No impact</li> <li>Workload increase in both day AND conventional vascular surgery wards.</li> <li>Workload increase in the day vascular surgery ward AND decrease in the conventional vascular surgery ward.</li> <li>Workload decrease in the day vascular surgery ward AND no impact in the conventional vascular surgery ward.</li> <li>Workload decrease in both day AND conventional vascular surgery wards.</li> <li>Workload decrease in the day vascular surgery ward AND no impact in the conventional vascular surgery ward.</li> <li>Workload decrease in the day vascular surgery ward AND no impact in the conventional vascular surgery ward.</li> <li>Norkload decrease in the day vascular surgery ward AND increase in the conventional vascular surgery ward.</li> <li>No impact in the day vascular surgery ward AND increase in the conventional vascular surgery ward.</li> <li>No impact in the day vascular surgery ward AND increase in the conventional vascular surgery ward.</li> <li>Do not know.</li> </ul>
536 537	12- In your opinion, is the nursing staff' work pace currently adapted to manage your outpatients (including technical care, listening time and information time)?
538 539 540 541 542	<ul> <li>Slow</li> <li>Adapted</li> <li>Fast</li> <li>Do not know.</li> </ul>
543 544	13- In your opinion, is the nursing staff's work pace currently adapted to manage your inpatients (including technical care, listening time and information time)?
545 546 547	<ul> <li>Slow</li> <li>Adapted</li> <li>Fast</li> </ul>

- 548 🛛 Do not know.
- 549

14- In your opinion, what percentage of your inpatients was affected at least once by lack of nursing care due
to the nurses' lack of time in 2022 (e.g. technical procedure not performed, prescribed treatment not
administered, information not provided)?

553 □ 0-15% □ 16-30% 554 555 □ 31-45% □ 46-60% 556 □ 61-75% 557 558 □ 76-90% □ >90% 559 □ No impact 560 561

562 563 564	due to nurses' lack of time in 2022 (e.g. technical procedure not performed, prescribed treatment not administered, information not provided)?
565 566 567 568 569 570 571 572 573	<ul> <li>0-15%</li> <li>16-30%</li> <li>31-45%</li> <li>46-60%</li> <li>61-75%</li> <li>76-90%</li> <li>&gt;90%</li> <li>No impact</li> </ul>
574	IV - Nursing staff's quality of work life
575	16 - In your opinion, are nursing staff properly supervised in your vascular surgery wards?
576 577 578 579	<ul> <li>No</li> <li>Yes</li> <li>Do not know</li> </ul>
580 581	17- In your opinion, do nursing staff have to change tasks, positions, or functions at a moment's notice to meet current constraints?
582 583 584 585 586	<ul> <li>No, rarely</li> <li>Yes, sometimes</li> <li>Yes, often</li> <li>Do not know</li> </ul>
587 588	18 - In your opinion, are nursing staff informed sufficiently in advance about their working hours or about changes to their work schedule?
589 590 591 592	<ul> <li>No, rarely</li> <li>Yes, most of the time</li> <li>Do not know</li> </ul>
593 594	19- In your opinion, are nursing staff unhappy with their working conditions (high levels of occupational stress, anxiety, unsatisfaction)?
595 596 597 598	<ul> <li>No, rarely</li> <li>Yes, most of the time</li> <li>Do not know</li> </ul>
599	
600	
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603	20- In your opinion, this unhappiness is most often related to:
604 605 606 607 608 609 610 611 612 613	<ul> <li>Work overload</li> <li>Lack of professional recognition</li> <li>Physicians' unsuitable or oppressive attitude</li> <li>Hospital managers' unsuitable or oppressive attitude</li> <li>Poor care management organization</li> <li>Relationship problems with other healthcare staff members</li> <li>Inadequate pay</li> <li>I do not perceive unhappiness in my team</li> <li>I do not know</li> </ul>
614	V - Impact of the nursing staff's quality of work life on the vascular surgeons' working conditions
615	
616 617	21- As a surgeon, do you have the means to discuss with your administration in the event of unhappiness or difficulties among nursing staff?
618 619 620 621 622	<ul> <li>No</li> <li>Sometimes</li> <li>Yes</li> <li>I do not know</li> </ul>
623 624	22- How would you describe your healthcare human resources currently working in the conventional and day surgery wards? Multiple answers possible
625 626 627 628 629 630 631	<ul> <li>Very stable: little turnover</li> <li>Long-term bed closures due to unreplaced departures</li> <li>Frequent use of temporary staff to keep beds open</li> <li>Constant turnover due to regular departures that are easily replaced without temporary staff</li> <li>Fragilized by frequent unreplaced departures.</li> <li>Other</li> </ul>
632 633	23- Are your serenity and professional concentration affected by difficulties related to nursing staff (organization, skills, experience)?
634 635 636 637 638 639	<ul> <li>Rarely</li> <li>Occasionally</li> <li>Very frequently</li> <li>Do not know</li> <li>Other</li> </ul>
640	24- Is the safety of your surgical procedures affected by problems with nursing staff?
641 642 643 644 645 646	<ul> <li>Rarely</li> <li>Occasionally</li> <li>Very frequently</li> <li>Do not know</li> <li>Other</li> </ul>

#### 647 VI - Opportunities given to surgeons to get involved in the hospital care organization.

- 648 25- Can you or your medical representatives effectively express your opinions and proposals to the hospital649 management team when the staff organization or workload appears to be detrimental to care?
- 650 🛛 Never
- 651 🛛 With difficulty
- 652 🛛 Occasionally
- 653 🛛 Often
- 654 🗖 Always
- 655 □ Do not know 656 □ Other
- 656 657
- 658 26- Have you or your medical representatives been asked by your hospital management team to participate 659 in the review of healthcare staffing requirements in your day surgery and conventional surgery wards?

- 662 Tes, this is done when there is a significant change in surgical activity or a new type of activity.
- 663 Do, to my knowledge, the healthcare staffing review does not involve the physicians in my hospital.
- 664 🛛 Do not know
- 665 🛛 Other
- 666

667 27- In your opinion, are changes in the medical care organization anticipated, discussed, and clearly668 explained to practitioners by the hospital management team?

- 669 🛛 Never
- 670 🛛 Occasionally
- 671 🛛 Often
- 672 🛛 Always
- 673 🛛 Do not know
- 674

### .

- 675 28- What is the quality of your relations with your hospital management team?
- 676 🛛 Not existent
- 677 🛛 Poor
- 678 🛛 Unstable
- 679 🛛 Satisfactory
- 680 🛛 Excellent
- 681 🛛 Other
- 682