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How can the French Nutri-Score impact sales of processed-foods? A complex system perspective



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CONTEXT

- Nutri-Score (NS): an Interpretative Front-of-Pack (FOP) Food Labelling System approved by the French government in 2017 for pre-packaged foods
- Based on the Food Standards Agency (FSA) nutrient profiling system (FSA score)



AIM

To build the NS logic model and identify potential disruption pathways on the processed-food manufacturing system.

METHODS

- Review of the scientific and grey literature (i.e., Hansards, news articles, industry position statements) on NS
- Framework: Meadows' (1999) seminal paper on system leverage points

RESULTS

The NS algorithm can generate impact through 3 different pathways: 1. FOP product label 2. Smartphone apps 3. Decision-making parameters for the processed-food industry It may impact consumer behaviour:

- **Directly**, by disrupting the flow of information, revealing 'hidden' information to consumers (Fig 1, blue pathway)
- By offering a capacity to compare the nutritional quality of processed-food across brands
- **Indirectly**, by immersing consumers in a healthier food environment by changing the nature of the offering of processed-food.

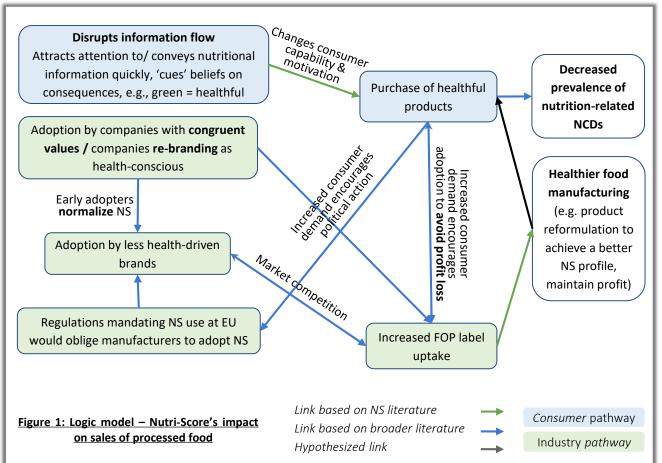
To disrupt food manufacturing, NS triggers diverse drivers of corporate practice (Fig 1, green pathway):

- For smaller food manufacturers, NS FOP is a means to stand out against bigger corporations, and affirm their health-conscious image (alignment with corporate values),
- Adoption of the NS by popular apps, early-adopters can make FOP normative (expected by consumers) and create a feedback loop where late adopters uptake NS to avoid profit loss,
- NS FOP can incite manufacturers to improve their offering to pre-empt legislation.

CONCLUSION AND MAIN MESSAGES

The NS algorithm takes 3 different forms and is likely impacting the processed-food system even before the adoption of a mandatory FOP logo. It mainly impacts this system by disrupting the information flow.

References: Meadows, D. H. (1999). Leverage point: Places to intervene in a system. Hartland: The Sustainability Institute.



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